



Infrastructure Engineer

Next2IT provides next generation IT services with a focus on digital transformation. Next2IT enables businesses to operate next generation technology without the need for technical knowledge, fully supported by our cloud experts. Founded in 2020 this ambitious start-up offers its employees the ability to rapidly progress with their career whilst supporting the business during significant growth phase.

The Job:

This role will work in both project delivery and third-line support capacity for multiple Next2IT clients. The role includes designing, configuring, deploying, monitoring, diagnosing, and troubleshooting both on-premises and cloud-based customer networks, servers, and security.

There will be a requirement to work as required from client sites to undertake activities that cannot be performed remotely.

Reporting to: Managing Director

Location: Remote (20 Miles from Stafford)

RESPONSIBILITIES:

- Provide consultancy around data security, networking, databases, virtualisation, hosting, and other areas of infrastructure.
- Provide leadership for multiple client projects across Next2IT's product portfolio ensuring timely updates and delivery of committed tasks.
- Deploy and manage hosted platforms to deliver Next2IT's customer solutions
- Be accountable for Next2IT's internal IT infrastructure
- Act as a 3rd line escalation for Next2IT's Service Desk, including incident management and liaison with clients.
- Ensure proactive monitoring and support of the IT infrastructure, including effective, regular, and well-planned maintenance to minimise downtime and impact to clients.
- Ensure that all system changes follow company change management processes.
- Produce IT infrastructure policy documentation, implementation, and governance.
- Undertake activities on client sites as required.



DESIRED SKILLS:

- Experience in Cloud (AWS or Azure) Linux, Windows, VMWare, Hyper- V, Networking, and Storage.
- Experience in virtualisation / cloud and scalability of infrastructures such as server clustering and load balancing.
- Experience of networking including:
- Previous experience dealing with multiple clients and products.
- Proven ability to troubleshoot network and server issues such as performance and scalability.
- Excellent standard of written and spoken English.
- Excellent communication skills.
- Experience working with clients at a senior level.
- A full UK driving license.